

Pranay Manharbhai Shrimali

Lalkrushana Appartment near Abhilasha Residency, Nikol D-mart road, Nikol, Ahemdabad
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Seeking a challenging and fast-paced role where I can leverage my skills and experience to make a significant impact. Excited to contribute to an organization that values continuous learning and growth.

Additional Contact Information

- Nationality: Indian
- Gender: Male
- Current location: Ahmedabad
- Git hub: shrimalipranay410-star

Education

Kalol Institute of Computer Studies (G.U) Bachelor of Computer Application - 7.08 or 70.8%	08/2023 - 05/2026
• Computer science learning coding and software development and web development • I passed I-Distinction.	
Shivam Vidhyalay (G.H.S.E.B) 12th - 69.14%	06/2022 - 03/2023
• I learning commerce stream in account and statactic and Economic , Business administration etc. • I passed in first class in Gujarat higher secondary education board	
Rameshwar Shikshan Sankul (G.S.E.B) 10th - 70.00%	06/2020 - 05/2021
• I passed in first class in Gujarat secondary education board	

Professional Experience

Ishan Technologies. Customer Support Executive	05/2025 - 07/2025
Integrated help desk executive	
• Handle customer and give best networking & technical solutions • Customer communication skills and techniques skills • I can will to customer to basic troubleshooting and given solution a internet services issue. • Took inbound calls, dealt with questions efficiently and effectively and input data into the CRM system • Gave customers the correct advice, and after understanding their needs, up-sold services and turned objections into sales opportunities.	
Sahajanand Digital. Web Developer Intern	12/2025 - 02/2026
• Web development internship at web developer position • I learn Html, css , js frontend coding skills. • I learn version control system like git and git hub.	

- I learn online communication platform website like microsoft teams and slack.

Projects

Dynamic Delivers -Distributing Company Support E-commerce Website

- I build frontend in html css js and bootstrap technology using make frontend site user interface.
- I build backend in php and SQL database and php my Admin panel create tables and link with database this website
- This website helping support e-commerce websites for distributing companies.
- In this website user friendly interface and user place order product and view product list and user give feedback and view digital invoice and user analysis and activities download digital invoice in this website.
- It's college project.

Key Skills

- Microsoft Office, G Suite, CRM Systems (learn new software quickly)
- Cold calling and upselling products and services
- Conflict resolution and handling complaints
- Office administration and customer service
- IT — Microsoft Office, Adobe Photoshop, basic HTML and CSS
- Languages — average english (written and verbal), fluent Hindi (written and verbal), fluent gujrati (written and verbal).
- Writing — Articles published for student and local newspapers

Interests

- Traveling
- Writing
- Sports activities